

GEKP

CIVIL COVER SHEET

2:18-3535

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM)

I. (a) PLAINTIFFS

RICHARD C. HUNTSMAN, *individually and on behalf of all others similarly situated*

(b) County of Residence of First Listed Plaintiff Philadelphia
(EXCEPT IN U.S. PLAINTIFF CASES)

(c) Attorneys (Firm Name, Address, and Telephone Number)

Robert P Cocco, P.C.,
1500 Walnut St., Ste 900, Philadelphia, PA 19102
215-351-0200

DEFENDANTS

CONVERGENT OUTSOURCING, INC.

County of Residence of First Listed Defendant

(IN U.S. PLAINTIFF CASES ONLY)

NOTE IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED

Attorneys (If Known)

II. BASIS OF JURISDICTION (Place an "X" in One Box Only)

1 U.S. Government Plaintiff 3 Federal Question (U.S. Government Not a Party) 4 Diversity (Indicate Citizenship of Parties in Item III)

2 U.S. Government Defendant

III. CITIZENSHIP OF PRINCIPAL PARTIES (Place an "X" in One Box for Plaintiff and One Box for Defendant)

	PTF	DEF	PTF	DEF
Citizen of This State	<input checked="" type="checkbox"/> 1	<input type="checkbox"/> 1	Incorporated or Principal Place of Business In This State	<input type="checkbox"/> 4 <input checked="" type="checkbox"/> 4
Citizen of Another State	<input type="checkbox"/> 2	<input type="checkbox"/> 2	Incorporated and Principal Place of Business In Another State	<input type="checkbox"/> 5 <input checked="" type="checkbox"/> 5
Citizen or Subject of a Foreign Country	<input type="checkbox"/> 3	<input type="checkbox"/> 3	Foreign Nation	<input type="checkbox"/> 6 <input type="checkbox"/> 6

IV. NATURE OF SUIT (Place an "X" in One Box Only)

CONTRACT	TORTS	FORFEITURE/PENALTY	BANKRUPTCY	OTHER STATUTES
<input type="checkbox"/> 110 Insurance	<input type="checkbox"/> PERSONAL INJURY	<input type="checkbox"/> PERSONAL INJURY	<input type="checkbox"/> 625 Drug Related Seizure of Property 21 USC 881	<input type="checkbox"/> 375 False Claims Act
<input type="checkbox"/> 120 Marine	<input type="checkbox"/> 310 Airplane	<input type="checkbox"/> 365 Personal Injury - Product Liability	<input type="checkbox"/> 422 Appeal 28 USC 158	<input type="checkbox"/> 376 Qui Tam (31 USC 3729(a))
<input type="checkbox"/> 130 Miller Act	<input type="checkbox"/> 315 Airplane Product Liability	<input type="checkbox"/> 367 Health Care/Pharmaceutical Personal Injury	<input type="checkbox"/> 423 Withdrawal 28 USC 157	<input type="checkbox"/> 400 State Reapportionment
<input type="checkbox"/> 140 Negotiable Instrument	<input type="checkbox"/> 320 Assault, Libel & Slander	<input type="checkbox"/> 368 Asbestos Personal Injury Product Liability	<input type="checkbox"/> 820 Copyrights	<input type="checkbox"/> 410 Antitrust
<input type="checkbox"/> 150 Recovery of Overpayment & Enforcement of Judgment	<input type="checkbox"/> 330 Federal Employers' Liability	<input type="checkbox"/> 370 Other Fraud	<input type="checkbox"/> 830 Patent	<input type="checkbox"/> 430 Banks and Banking
<input type="checkbox"/> 151 Medicare Act	<input type="checkbox"/> 340 Marine Product Liability	<input type="checkbox"/> 371 Truth in Lending	<input type="checkbox"/> 835 Patent - Abbreviated New Drug Application	<input type="checkbox"/> 450 Commerce
<input type="checkbox"/> 152 Recovery of Defaulted Student Loans (Excludes Veterans)	<input type="checkbox"/> 350 Motor Vehicle	<input type="checkbox"/> 380 Other Personal Property Damage	<input type="checkbox"/> 840 Trademark	<input type="checkbox"/> 460 Deportation
<input type="checkbox"/> 153 Recovery of Overpayment of Veterans Benefits	<input type="checkbox"/> 355 Motor Vehicle Product Liability	<input type="checkbox"/> 385 Property Damage Product Liability	<input type="checkbox"/> 861 HIA (1395ff)	<input type="checkbox"/> 470 Racketeer Influenced and Corrupt Organizations
<input type="checkbox"/> 160 Stockholders' Suits	<input type="checkbox"/> 360 Other Personal Injury		<input type="checkbox"/> 862 Black Lung (923)	<input type="checkbox"/> 480 Consumer Credit
<input type="checkbox"/> 190 Other Contract	<input type="checkbox"/> 362 Personal Injury - Medical Malpractice		<input type="checkbox"/> 863 DIWC/DIW (405(g))	<input type="checkbox"/> 490 Cable/Sat TV
<input type="checkbox"/> 195 Contract Product Liability			<input type="checkbox"/> 864 SSID Title XVI	<input type="checkbox"/> 850 Securities/Commodities/ Exchange
<input type="checkbox"/> 196 Franchise			<input type="checkbox"/> 865 RSI (405(g))	<input type="checkbox"/> 890 Other Statutory Actions
<input type="checkbox"/> REAL PROPERTY	<input type="checkbox"/> CIVIL RIGHTS	<input type="checkbox"/> PRISONER PETITIONS	<input type="checkbox"/> 870 Taxes (U.S. Plaintiff or Defendant)	<input type="checkbox"/> 891 Agricultural Acts
<input type="checkbox"/> 210 Land Condemnation	<input type="checkbox"/> 440 Other Civil Rights	<input type="checkbox"/> Habeas Corpus:	<input type="checkbox"/> 871 IRS - Third Party 26 USC 7609	<input type="checkbox"/> 893 Environmental Matters
<input type="checkbox"/> 220 Foreclosure	<input type="checkbox"/> 441 Voting	<input type="checkbox"/> 463 Alien Detainee		<input type="checkbox"/> 895 Freedom of Information Act
<input type="checkbox"/> 230 Rent Lease & Ejectment	<input type="checkbox"/> 442 Employment	<input type="checkbox"/> 510 Motions to Vacate Sentence		<input type="checkbox"/> 896 Arbitration
<input type="checkbox"/> 240 Torts to Land	<input type="checkbox"/> 443 Housing/ Accommodations	<input type="checkbox"/> 530 General		<input type="checkbox"/> 899 Administrative Procedure Act/Review or Appeal of Agency Decision
<input type="checkbox"/> 245 Tort Product Liability	<input type="checkbox"/> 445 Amer w/Disabilities - Employment	<input type="checkbox"/> 535 Death Penalty		<input type="checkbox"/> 950 Constitutionality of State Statutes
<input type="checkbox"/> 290 All Other Real Property	<input type="checkbox"/> 446 Amer w/Disabilities - Other	<input type="checkbox"/> Other:		
	<input type="checkbox"/> 448 Education	<input type="checkbox"/> 540 Mandamus & Other		
		<input type="checkbox"/> 550 Civil Rights		
		<input type="checkbox"/> 555 Prison Condition		
		<input type="checkbox"/> 560 Civil Detainee - Conditions of Confinement		
			<input type="checkbox"/> 462 Naturalization Application	
			<input type="checkbox"/> 465 Other Immigration Actions	

V. ORIGIN (Place an "X" in One Box Only)

1 Original Proceeding 2 Removed from State Court 3 Remanded from Appellate Court 4 Reinstated or Reopened 5 Transferred from Another District (specify) 6 Multidistrict Litigation - Transfer 8 Multidistrict Litigation - Direct File

Cite the U.S. Civil Statute under which you are filing (Do not cite jurisdictional statutes unless diversity) 15 U.S.C. §227 et seq.

VI. CAUSE OF ACTION

Brief description of cause inaccurate credit reporting dispute

VII. REQUESTED IN COMPLAINT:

 CHECK IF THIS IS A CLASS ACTION UNDER RULE 23, F.R.C.P.

DEMAND \$

CHECK YES only if demanded in complaint
 JURY DEMAND Yes No

VIII. RELATED CASE(S) IF ANY

(See instructions)

JUDGE

DOCKET NUMBER

AUG 20 2018

DATE

8/20/18

SIGNATURE OF ATTORNEY OF RECORD

S.T.

FOR OFFICE USE ONLY

DECEMBER #

AMOUNT

APPLYING IFFP

JUDGE

MAG. JUDGE

GEKP

UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF PENNSYLVANIA

18cv3535

DESIGNATION FORM

(to be used by counsel or pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate calendar)

Address of Plaintiff: 103 Dawn Lane, Honey Brook, PA 19344

Address of Defendant: c/o CT Corporation System, 116 Pine St., Ste. 320, Harrisburg, PA 17101

Place of Accident, Incident or Transaction 103 Dawn Lane, Honey Brook, PA 19344

RELATED CASE, IF ANY:

Case Number: n/a Judge: _____ Date Terminated: _____

Civil cases are deemed related when *Yes* is answered to any of the following questions.

1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? Yes No

2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court? Yes No

3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously terminated action of this court? Yes No

4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual? Yes No

I certify that, to my knowledge, the within case is / is not related to any case now pending or within one year previously terminated action in this court except as noted above.

DATE: 08/20/2018



Attorney-at-Law / Pro Se Plaintiff

61907

Attorney I.D. # (if applicable)

CIVIL: (Place a ✓ in one category only)

A. Federal Question Cases:

1. Indemnity Contract, Marine Contract, and All Other Contracts
 2. FELA
 3. Jones Act-Personal Injury
 4. Antitrust
 5. Patent
 6. Labor-Management Relations
 7. Civil Rights
 8. Habeas Corpus
 9. Securities Act(s) Cases
 10. Social Security Review Cases
 11. All other Federal Question Cases
(Please specify) _____

TCPA

B. Diversity Jurisdiction Cases:

1. Insurance Contract and Other Contracts
 2. Airplane Personal Injury
 3. Assault, Defamation
 4. Marine Personal Injury
 5. Motor Vehicle Personal Injury
 6. Other Personal Injury *(Please specify)* _____
 7. Products Liability
 8. Products Liability – Asbestos
 9. All other Diversity Cases
(Please specify) _____

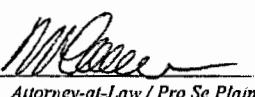
1. ROBERT COCCO, counsel of record or pro se plaintiff, do hereby certify

ARBITRATION CERTIFICATION
(The effect of this certification is to remove the case from eligibility for arbitration.)

Pursuant to Local Civil Rule 53.2, § 3(c) (2), that to the best of my knowledge and belief, the damages recoverable in this civil action case exceed the sum of \$150,000.00 exclusive of interest and costs.

Relief other than monetary damages is sought

DATE: 08/20/2018



Attorney-at-Law / Pro Se Plaintiff

61907

Attorney I.D. # (if applicable)

NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38.

AUG 20 2018

**IN THE UNITED STATES DISTRICT COURT
FOR THE EASTERN DISTRICT OF PENNSYLVANIA**

GEKP

CASE MANAGEMENT TRACK DESIGNATION FORM

RICHARD C. HUNTSMAN, *individually and on behalf of all others similarly situated* : CIVIL ACTION
v. :
CONVERGENT OUTSOURCING, INC. : NO.

(8 CV 3535)

In accordance with the Civil Justice Expense and Delay Reduction Plan of this court, counsel for plaintiff shall complete a Case Management Track Designation Form in all civil cases at the time of filing the complaint and serve a copy on all defendants. (See § 1:03 of the plan set forth on the reverse side of this form.) In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a case management track designation form specifying the track to which that defendant believes the case should be assigned.

SELECT ONE OF THE FOLLOWING CASE MANAGEMENT TRACKS:

- (a) Habeas Corpus -- Cases brought under 28 U.S.C. §2241 through §2255. ()
- (b) Social Security -- Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits. ()
- (c) Arbitration -- Cases required to be designated for arbitration under Local Civil Rule 8. ()
- (d) Asbestos -- Cases involving claims for personal injury or property damage from exposure to asbestos. ()
- (e) Special Management -- Cases that do not fall into tracks (a) through (d) that are commonly referred to as complex and that need special or intense management by the court. (See reverse side of this form for a detailed explanation of special management cases.) (x)
- (f) Standard Management -- Cases that do not fall into any one of the other tracks. ()

8/20/18
(Date)

Robert P. Cocco

Attorney-at-law

ROBERT P. COCCO, ESQ.
Attorney for Plaintiff

UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF PENNSYLVANIA

RICHARD C. HUNTSMAN, individually and
on behalf of all others similarly situated, :
Plaintiff, : No.

v. :
CONVERGENT OUTSOURCING, INC., :
Defendant. :
:

CLASS ACTION COMPLAINT

Plaintiff Richard C. Huntsman (“Plaintiff”), individually and on behalf of all others similarly situated (the “Class,” as defined below), upon personal knowledge as to the facts pertaining to herself and upon information and belief as to all other matters, and based on the investigation of counsel, brings this class action against defendant CONVERGENT SOLUTIONS, INC. (“Convergent” or “Defendant”) for statutory damages and injunctive relief, demands a trial by jury, and alleges as follows:

JURISDICTION AND VENUE

1. Jurisdiction of this Court arises under 15 U.S.C. § 227 et seq., 28 U.S.C. §§ 1331, 1337(a), together with the pendent jurisdiction of the court. Supplemental jurisdiction over Plaintiff’s state law claims is granted by 28 U.S.C. § 1337(a). Declaratory relief is available pursuant to 28 U.S.C. §§ 2201 and 2202.

2. This matter in controversy exceeds \$5,000,000.00, as each member of the proposed Classes is entitled to between \$500.00 and \$1,500.00 in statutory damages for each call that has violated the TCPA. Further, Plaintiff’s alleged Classes include at least one Class member belonging to a different state. Therefore, the elements of subject matter jurisdiction pursuant to 28 U.S.C. §1332(d) and the Class Action Fairness Act (“CAFA”) are present.

3. This Court possesses specific personal jurisdiction over Defendant as a result of its acts within this District that violate the TCPA and FDCPA.

4. Venue lies in this judicial district in that the events which gave rise to this claim occurred here and the property which is the subject of the action is situated within this district.

PARTIES

5. Plaintiff Richard C. Huntsman is a natural person residing at 103 Dawn Lane, Honey Brook, PA 19344.

6. Plaintiff is the “called party” with respect to the calls placed to his cellular telephone number, (###) ####-#### as further described herein. See Soppet v. Enhanced Recovery Co., LLC, 679 F.3d 637, 643 (7th Cir. 2012); In re Rules and Regulations Implementing the TCPA of 1991, Declaratory Ruling and Order, 30 FCC Rcd. 7961, 8000-8001 (¶ 73), 2015 WL 4387780 (July 10, 2015).

7. Defendant Convergent Outsourcing Inc. (“Convergent”) is a corporation with principal offices Atlanta Georgia and an agent for service of civil process at CT Corporation System, 116 Pine St., Ste. 320, Harrisburg, PA 17101Convergent engages in the collection of defaulted student loan debts using the mails and telephone.

8. Convergent is, and at all times mentioned herein was, a corporation and a “person”, as defined by 47 U.S.C. § 153(10).

THE TELEPHONE CONSUMER PROTECTION ACT

9. In 1991, Congress enacted the TCPA in response to a growing number of consumer complaints regarding the proliferation of telephone calling practices involving the use of certain equipment that were found to be intrusive, a nuisance, an invasion of privacy and a

risk to public safety.¹ The TCPA vests the FCC with authority to issue rules and regulations implementing the TCPA.²

10. Section 227(b)(1)(A)(iii) of the TCPA makes it unlawful for any person or entity to make any call using an automatic telephone dialing system or an artificial or prerecorded voice to a cellular telephone number without the prior express consent of the called party.

11. In 2008, the FCC issued a Declaratory Ruling that qualified the “prior express consent” exemption with respect to calls made in relation to a debt, specifying that “consent is deemed to be granted only if the cellular number called: ‘(1) was provided by the consumer to the creditor; and (2) was provided during the transaction that resulted in the debt owed.’”³

12. Convergent has a corporate policy of making impermissible contacts to cell phone numbers of non-borrowers in an effort to collect loans that have gone into delinquency or default by its debtors.

13. Convergent has violated the TCPA by making autodialed calls to cellular telephone numbers of such non-borrowers in relation to the collection of its debtors’ delinquent or defaulted debts, without the prior express consent of the non-borrower called parties. Convergent has further violated the TCPA by continuing to make autodialed calls to non-borrowers’ cellular telephone numbers after being instructed to stop calling.

¹ See Pub. L. 102-243, § 2, 105 Stat. 2394 (1991) (notes to 47 U.S.C. § 227).

² See Rules and Regulations Implementing the Telephone Consumer Protection Act of 1991, CG Docket No. 02-278, Report and Order (July 3, 2003).

³ See In the Matter of Rules & Regulations Implementing the TCPA of 1991, 23 F.C.C.R. 559, 564-65 (¶ 10) (Jan. 4, 2008).

FACTUAL ALLEGATIONS

14. Beginning on or about May 1, 2018, Convergent called Plaintiff multiple times on his cell phone from telephone number 215-220-4575, among others, including but not limited to the screen captures from Plaintiff's cell phone attached hereto as Ex. "A".

15. After receiving approximately forty (40) calls from Defendant on his cell phone, plaintiff called Defendant on July 13, 2018, to discover Defendant's identity and the reason for the aforesaid calls.

16. Defendant responded by asking plaintiff for his name and phone number which plaintiff provided accordingly.

17. Thereafter, Defendant admitted having called the wrong number, and promised plaintiff to cease calling him or his cell phone.

18. Defendant called plaintiff again an hour after the aforesaid July 13, 2018 phone conversation.

19. Defendant called plaintiff again on July 17, 2018.

20. Plaintiff has suffered emotional stress and mental anguish as a result of the Defendant's wrongful and harassing collection calls to his cell phone.

21. All telephone contact by Convergent described herein to plaintiff's cellular telephone occurred via an "automatic telephone dialing system" (ATDS) and/or system with ATD capacity, as defined by 47 U.S.C. §227(a)(1), and all calls that are the subject of this Complaint occurred within four years of the filing of this Complaint.⁴

⁴ The FCC has emphasized in its declaratory orders implementing the TCPA that a "predictive dialer" constitutes an "automated telephone dialing system" under the TCPA and is subject to the TCPA's restrictions on the use of autodialers. See In re Rules & Regulations Implementing the TCPA, 18 FCC Rcd. 14014, 14091 (FCC 2003); In the Matter of Rules & Regulations Implementing the TCPA of 1991, 23 F.C.C.R. 559, 566 (¶ 12) (Jan. 4, 2008).

22. Neither plaintiff, nor anyone else with authority to consent on Plaintiff's behalf, ever provided Convergent with "prior express consent" to call plaintiff on his cellular telephone number.

23. Each of the unwanted autodialed calls at issue occupied Plaintiff's cellular telephone line, even when the call was not answered, rendering the line unavailable for Plaintiff to use for any other purpose and creating a significant and material safety risk by making the line unavailable for emergency use. Plaintiff considered these unwanted autodialed calls to be intrusive, annoying and an invasion of his privacy.

24. Convergent's corporate policy is structured to continue to make autodialed calls to cellular telephone numbers of non-borrowers like the Plaintiff, despite its knowledge that these individuals are non-borrowers that have not provided Convergent with prior express consent to make such autodialed calls, and despite these individuals' instructions to stop calling.

25. Defendant Convergent followed its corporate policies when attempting to communicate with the Plaintiff by initiating autodialed calls to his cellular telephone number, as described herein.

26. Defendant Convergent has been the recipient of numerous complaints from non-debtors across the country, similar to those alleged in this action by Plaintiff.

CLASS ACTION ALLEGATIONS

27. Plaintiff brings this action pursuant to Federal Rules of Civil Procedure 23(a), 23(b)(2) and 23(b)(3) on his own behalf and behalf of the following Classes of similarly-situated persons defined as follows:

1. **National Class:** All cellular telephone subscribers in the United States who from May 1, 2014 to the present (the "Class Period") received an autodialed call

from Convergent on their cellular telephone number without their “prior express consent” regarding a debt they do not owe.

2. **National Sub-Class:** All cellular telephone subscribers in the United States who from May 11, 2014 to the present (the “Class Period”) (1) received an autodialed call from Convergent on their cellular telephone number without their “prior express consent” regarding a debt they do not owe; and (2) directed Convergent not to call their cellular telephone number; and (3) thereafter received an autodialed call from Convergent on their cellular telephone number.

Excluded from the Classes are persons who provided prior express consent to receive calls from Convergent, unless that prior express consent had been revoked. Further excluded are Defendant and its subsidiary(ies), officers, directors, employees, partners and co-venturers. Also excluded are any federal, state, or local governmental entities, any judicial officer presiding over this action, and the members of his/her immediate family and judicial staff, and any juror assigned to this action.

28. The Classes satisfy the FED. R. CIV. P. 23 numerosity, commonality, typicality, adequacy, predominance, superiority and ascertainability requirements.

29. Plaintiff does not know the exact size or identities of the members of the proposed Class, since such information is in the exclusive control of Defendant and its agents. However, Plaintiff reasonably believes that the Classes encompass at minimum many thousands of consumers.

30. Plaintiff and all members of the Classes have been harmed by the unlawful acts of Defendant. The privacy of the Plaintiff and the Classes were violated, and they were subjected to annoying, intrusive and harassing calls regarding student loan accounts they do not owe and for

which they did not provide consent.

31. The joinder of all members of the Classes is impracticable due to the size and relatively modest value of each individual claim. The disposition of the claims in a class action will provide substantial benefit to the parties and the Court in avoiding a multiplicity of identical suits. The identities of the Class members can be readily ascertained from Convergent and its agents' call records.

32. There are well-defined, nearly identical, questions of law and fact affecting all parties. Common question of law and fact raised in this action concerning the Classes' claims include the following:

- (a) Whether the calls made to Plaintiff and members of the Classes' cellular telephone numbers were made using an automated telephone dialing system or predictive dialer as defined by the TCPA and the FCC;
- (b) Whether the calls by Convergent to the Plaintiff and members of the Classes' cellular telephone numbers were made with prior express consent;
- (c) Whether such calls were made by or on behalf of Convergent;
- (d) Whether such calls were made for an emergency purpose;
- (e) Whether Convergent violated the TCPA;
- (f) Whether Plaintiff and the Classes are entitled to damages, declaratory relief and/or injunctive relief as a result of Defendant's violations of the TCPA;
- (g) Whether Convergent's conduct was willful or knowing; and
- (h) Whether the calls Convergent makes are for the purpose of collecting debts owed to or guaranteed by the United States government.

33. Plaintiff asserts claims that are typical of each member of the Classes.

34. Plaintiff will fairly and adequately protect the interests of the Classes. Plaintiff has retained able counsel with extensive experience in prosecuting class action claims involving violations of federal and state consumer protection statutes, including claims under the TCPA. Plaintiff's interests are coincident with, and not antagonistic to, the interests of the Classes.

35. The questions of law and fact common to the members of the Classes predominate over any questions affecting only individual Class members, including legal and factual issues relating to liability and damages.

36. The prosecution of separate actions by individual members of the Classes would create a risk of inconsistent or varying adjudications with respect to individual Class members, which would establish incompatible standards of conduct for Defendant.

37. A class action is superior to other available methods for the fair and efficient adjudication of this controversy. Class wide relief is essential to compel Defendant to comply with the TCPA. Since the damages, or statutory damages, suffered by individual members of the Classes may be relatively small, the expense and burden of individual litigation make it impossible for the members of the Class individually to redress the wrongs done to them. The Classes are readily definable, and prosecution of this action as a class action will eliminate the possibility of repetitious litigation. Plaintiff will encounter no difficulty in managing this action as a class action.

38. Defendant has acted and refused to act, as alleged herein, on grounds generally applicable to the Classes, thereby making appropriate final injunctive relief to the Classes. Moreover, the TCPA violations complained of herein are substantially likely to continue in the future if an injunction is not entered

D. **Causes Of Action**

COUNT I

**STRICT LIABILITY VIOLATIONS OF
THE TELEPHONE CONSUMER PROTECTION ACT**

39. The allegations above are re-alleged and incorporated herein by reference.
40. Plaintiff and the members of the Class and Sub-Class are “called part[ies]” under the TCPA.
41. The foregoing acts and omissions of defendant constitute numerous and multiple strict liability violations of the TCPA, including but not limited to 47 U.S.C. §227(b)(1)(iii), by each and every call made in violation of the statute, pursuant to 47 U.S.C. §227(b)(1)(B).
42. The TCPA provides Plaintiff and the Non-Borrower Call Class with a private right of action against Defendant Convergent for its strict liability violations of the TCPA, as described herein, pursuant to 47 U.S.C. § 227(b)(3). Plaintiff and the Non-Borrower Call Class are entitled to both injunctive relief and statutory damages of \$500 per call made by Convergent in violation of the TCPA.

43. Plaintiff and the Non-Borrower Call Class are also entitled to an award of attorneys’ fees and costs on an equitable basis to be paid through a “common fund,” or similar theory.

COUNT II

**WILLFUL OR KNOWING VIOLATIONS
OF THE TELEPHONE CONSUMER PROTECTION ACT**

44. The allegations above are re-alleged and incorporated herein by reference.
45. Plaintiff “called part[ies]” under the TCPA.

46. The foregoing acts and omissions of Defendant constitutes numerous and multiple willful or knowing violations of the TCPA, including but not limited to 47 U.S.C. §227(b)(1)(iii) by each and every call in violation of the statute, pursuant to 47 U.S.C. §227(b)(1)(B).

47. “Willful” is defined as “the conscious and deliberate commission or omission of such act, irrespective of any intent to violate any . . . rule or regulation of the Commission . . .” 47 U.S.C. § 312 (f)(1).

48. Defendant intentionally and voluntarily made at least two (2) calls to plaintiff’s cell phone

49. Defendant willfully or knowingly violated the TCPA with respect to Plaintiff and the Willful or Knowing Call Class by voluntarily placing non-emergency calls to the cellular telephone number of the Plaintiff using an automated telephone dialing system with knowledge that it did not have the prior express consent of the Plaintiff, and after being instructed to stop calling.

50. The TCPA provides Plaintiff with a private right of action against Defendant Convergent for its willful and/or knowing violations of the TCPA, as described herein, pursuant to 47 U.S.C. § 227(b)(3). Plaintiff is entitled to both injunctive relief and statutory damages of up to \$1,500 per call made by Convergent that willfully or knowingly violated of the TCPA.

51. Plaintiff is also entitled to an award of attorneys’ fees and costs on an equitable basis to be paid through a “common fund,” or similar theory.

COUNT III
VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT
15 U.S.C. § 1692 et seq.

52. The allegations above are re-alleged and incorporated herein by reference.

53. The foregoing acts and omissions of Defendant constitute numerous and multiple violations of the FDCPA including, but not limited to:

- (a) §1692d, Engaged in conduct the natural consequence of which is to harass, oppress, or abuse a person by continually calling a person not connected to the alleged debt, plaintiff Mr. Huntsman;
- (b) §1692e(2)(A) by making a false representation of the character, amount, or legal status of any debt by attempting to collect a debt that was not owed;
- (c) §1692f, by unfairly and unconscionably collecting or attempting to collect the debt by its actions described above herein.

54. As a result of each and every Defendant's violations of the FDCPA, Plaintiff is entitled to actual damages pursuant to 15 U.S.C. § 1692k(a)(1); statutory damages in an amount up to \$1,000.00 pursuant to 15 U.S.C. § 1692k(a)(2)(A); and, reasonable attorney's fees and costs pursuant to 15 U.S.C. § 1692k(a)(3) from each and every Defendant herein.

TRIAL BY JURY

55. Plaintiff is entitled to and hereby respectfully demands a trial by jury. US Const. amend. 7. Fed.R.Civ.P. 38.

PRAYER FOR RELIEF

WHEREFORE, Plaintiff prays that judgment be entered against each and every Defendant:

- A. for defendants' negligent violations of 47 U.S.C. §227(b)(1), \$500.00 in statutory damages for each and every call that violated the TCPA, pursuant to 47 U.S.C. §227(b)(3)(B);
- B. for defendants' willful and/or knowing violations of 47 U.S.C. § 227(b)(1), up to \$1,500.00 for each and every call that violated the TCPA, pursuant to 47 U.S.C. §227(b)(3)(B);
- C. for such other and further relief as may be just and proper.

Dated: August 20, 2018



ROBERT P. COCCO, P.C.
Attorney for Plaintiff
By: Robert P. Cocco, Esquire
Pa. Id. No. 61907
1500 Walnut Street, Suite 900
Philadelphia, PA 19102
(215) 351-0200
Attorney for Plaintiff

/s/*David P. Mitchell*

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Pro hac vice pending